

***Board Meeting Minutes***  
**Connect for Health Colorado**  
***August 14, 2023***  
***12:00 PM to 3:00 PM***

**Board Members Present:** Elisabeth Arenales, Mara Baer, Kim Bimestefer, Patrick Gordon, Lorez Meinhold, and Vincent Plymell (proxy for Mike Conway)

**Board Members Absent:** Christy Blakely, Annie Lee, and Dick Thompson

**Staff Present:** Brian Braun, Kelly Guthner, Kevin Patterson, Ilana Rivera, Alan Schmitz, Nina Schwartz, and Ezra Watland

Video conference and phone conference lines were available for members of the public to join.

**I. Business Agenda**

- Lorez Meinhold called the meeting to order at 12:01 p.m. and welcomed those in attendance.
- Changes to the agenda: None.
- Disclosure of conflicts of interest: None.

**II. Board Report**

Board Committee Cadence

Due to Board vacancies, the Board Retreat will be postponed and business from the Executive & Finance Committee and Policy & Operations Committee will be condensed into one meeting until the Board is fully seated.

**III. CEO Report**

Medicaid to Marketplace Bridge

Staff at the Department of Health Care Policy & Financing (HCPF) provided an update on the public health emergency (PHE) unwind.

Staff at Connect for Health Colorado provided an update on the Medicaid to Marketplace bridge.

Friday Health Plans

Vincent Plymell, proxy for Mike Conway, reported that the Division of Insurance (DOI) is still awaiting the official liquidation order from the Courts for Friday Health Plans. The DOI is working with Connect for Health Colorado on data transfers to new carriers for enrollees.

Staff presented an update on Friday Health Plans including July announcements, July enrollments, Outreach efforts, historical enrollment data and enrollment status.

As Friday Health Plans is under liquidation, the Board will hold an electronic vote to decertify Friday Health Plans from the Exchange.

#### **IV. Finance & Operations**

##### Managed IT Services Procurement

The Board reviewed a procurement approval request to enter into a 3-year agreement for managed IT services through Sourcepass. These services will be utilized to support Connect for Health Colorado's corporate operations with an estimated annual cost of \$300K. Staff recommends the approval of this request.

The Board will hold an electronic vote for this procurement approval request.

##### AWS Procurement

The Board reviewed a procurement approval request to enter into a 12-month agreement for Amazon Web Services (AWS) for the hosting of Connect for Health Colorado's technology platform and related data for an estimated cost of \$1.7MM. Staff recommends the approval of this request.

The Board will hold an electronic vote for this procurement approval request.

##### New Returning Customer Survey

Staff presented findings from the New and Returning Customer Survey conducted by Corona Insights.

##### Strategic Plan

The Board reviewed a progress report on the strategic plan for 2021-2024. The presentation included a review of the 4 strategic goals, a success measure overview, and a refresher on the strategic plan structure.

#### **V. Public Comment**

Public comment given by Daniela Gosselova

Public comment given by Melanie Herrman, Broker

Public comment given by Bethany Pray, Colorado Center on Law and Policy

Meeting adjourned at 2:17 p.m.

#### **Addendum: Electronic Board votes**

- Decertification of Friday Health Plans approved by majority vote
- The Managed IT Services procurement approved by majority vote
- The AWS procurement approved by majority vote

Respectfully submitted,

Lorez Meinhold  
Board Chair

**Next Board Meeting**  
September 11, 2023, from 12:00 p.m. – 3:00 p.m.